

Name: Daniel Rafferty
Job Title: Warehouse Assistant
Company: Witherby Publishing Group
Hometown: Livingston



I have worked for Witherby Publishing Group for just over a year and a half. I was attracted to my role because it allows me to develop a greater understanding of the shipping industry through the regulatory materials and guidance we supply. I hadn't necessarily thought about this job role before however was given this opportunity and I am happy now to pursue a career in this industry.

On a daily basis I receive orders into the warehouse. Once an order is received, I collect the various books that the customer has ordered and package these securely so that they arrive to the customer safely. I am also responsible for regular stock intakes and I use a forklift to transport particularly large orders to the bay area for collection.

Through working at Witherby Publishing Group, I have developed lots of new skills and knowledge. I have completed Manual Handling training, learning the correct way to manoeuvre throughout the warehouse and how to operate safely. I have also achieved my Forklift license and can operate the forklift in a safe manner.

My role has taught me a lot about working effectively within a small team as well as providing an opportunity to improve my communication skills. Communication is a key part of my job as well as using initiative to problem-solve. An understanding of IT is also useful as well as an ability to work independently on certain tasks.

One thing that surprised me about this role was that there is such a high demand for shipping industry books!

My favourite part of the job is the transferring of goods on the pallets in the warehouse, allowing me to use the forklift precisely and safely.

Witherby Publishing Group have been a very supportive company to work for since I have joined. They allow me to complete any training I need and take time to answer any questions or queries I may have.

I enjoy living and working in West Lothian. It is a central location in relation to Glasgow and Edinburgh. Also, it has many facilities for spending your free time with the shopping centre and Livingston Football Club. I enjoy working here as it is a short journey for my commute to work.

I am proud to be a keyworker, helping to keep the business running and operating smoothly. It helps keep a little bit of normality during these uncertain times.

I'm able to help keep the business running efficiently. I am proud to do my bit in supporting and helping to keep the company going in these unprecedented times.

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